

## Mandatory instructions for travel in Belgium (Viapass service)



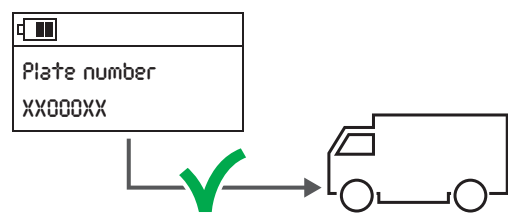
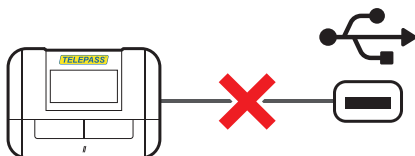
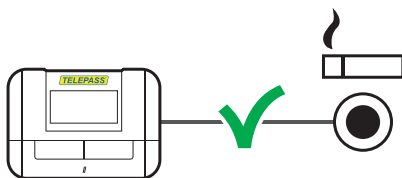
### BEFORE DEPARTING

#### What to check to meet regulations

##### Is the unit connected?

In order to run continuously, the unit must be battery powered or connected to the cigarette lighter socket.

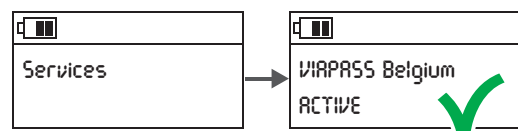
- !** **NOTICE:** NEVER connect the unit to a USB port! This could jeopardize unit operations and you could be fined by the service provider.



##### Is the Viapass service active?

You can only travel on Belgian toll roads if the Viapass service is active.

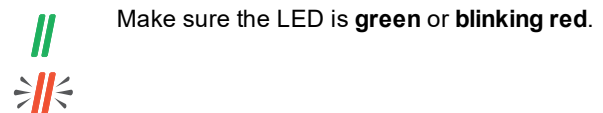
- !** **NOTICE:** you may be fined if you travel with the Viapass service off! Exit toll roads and contact the unit dealer.



##### Is the unit working?

You can travel on Belgian toll roads if the unit is correctly working.

- !** **NOTICE:** Do NOT travel on Belgian toll roads if the unit is not working. You could be fined!



Make sure the LED is **green** or **blinking red**.

- !** The LED must not be steady red. See "What to do if the unit indicates a fault".

##### Does vehicle data match?

Vehicle data can be viewed in the **Vehicle** menu. They must match the following vehicle features:

- plate number
- vehicle registration country
- environmental class (Euro x)

- !** **NOTICE:** Do NOT travel on Belgian toll roads if the data does not match! Exit toll roads and contact the unit dealer.



## IN THE EVENT OF NEED

### What to do if the unit indicates a fault

#### Is the LED red?

If you are on a Belgian toll road or about to enter one, check the **LED**.



If the LED is **blinking red**, check connections between the unit and the battery or cigarette lighter socket. If the problem persists, please contact your unit dealer.



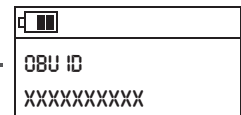
If the LED is **steady red**, **stop** and call the service provider.

### Do you need help?

Before calling for service, prepare the following data:

- plate number
- unit ID
- name or VAT number of the vehicle owner company or contract code with the service provider.

plate number  
name/  
VAT number



Call one of the following numbers. Operators will tell you what to do:

**0800 81 449**

Toll-free number for calls from Belgium

**+39 055 93 680 01**

Phone number for calls outside Belgium (this service is not free)

**TELEPASS**

Have a good trip!